

Internal/External Job Posting

Position:Residential Counsellor II (2 Vacancies)Job Status:Permanent Full TimeRequired Shifts:Days, evenings, and weekendsReports to:Residential Supervisor

Hours of Work: 1.0 FTE (40 hours weekly) Hourly Rate: Union Band 3 (\$22.98 - \$26.46)

Location: Belleville Union/Non-union: Union

Date Posted: February 27, 2024 **Closing Date:** March 6, 2024, at 4:30PM

Please note: This posting is for TWO Permanent Full-time Residential Counsellor IIs

Position Summary:

The Residential Counsellor 2 (RC2), reporting to the BTH Supervisor, works as a member of two multi-disciplinary teams and is responsible for providing residential supports and services to all clients at the BTH residence ie. support with ADLs, group design and implementation, individual support to achieve goals, excursions etc. as well as supporting the 24/7 Supportive Housing Program as required.

Program Summary:

The <u>Back-to-Home Program</u> provides client-centered, community-driven solutions to reduce Alternate Levels of Care ("ALC") waitlist pressures. Under this program, clients receive both support services and housing assistance. However, as individuals' needs change, supports may be adjusted as appropriate. Clients work together with the Residential staff, Case Managers, Addictions Counsellors and other wrap around supports.

The <u>24/7 Home for Good Program</u> is a residential program with staffing on-site 24/7 for individuals who require supportive and supervised living in a structured environment. This program focuses on individuals who are unable to achieve or maintain housing without intervention. It requires crisis intervention, facilitation, and assistance with ADLs such as groceries, cleaning, appointments, etc. The clients in this program are individually housed in self-contained units and the goal of the program is for those units to become their permanent homes. This is a 12-unit program, with two (2) crisis units, which are used for short-term crisis solutions for individuals who have alternate residences, the crisis units are not used as a homelessness solution.

Minimum Qualifications & Experience:

- College Diploma in a related discipline
- Six (6) months to one (1) year relevant experience providing services to individuals who live with a mental illness, a dual diagnosis, and/or concurrent disorder, preferably in a community setting
- Current First Aid and Cardiopulmonary Resuscitation (FA/CPR) Certification an asset
- Current Non-Violent Crisis Intervention (NVCI) an asset
- Applied Suicide Intervention Skills Training (ASIST) an asset
- Demonstrated crisis intervention skills/experience
- Experience with communication, interpersonal and prioritization skills
- Experience with crisis intervention, problem-solving and conflict resolution skills
- Demonstrated ability to develop therapeutic rapport with individuals living with complex needs
- Must be able to work independently and interdependently in collaboration with other multidisciplinary team members
- Must possess a valid Ontario Driver's License, be able to be insured on agency owned vehicles, have regular access to a reliable vehicle and provide proof of adequate vehicle insurance
- Basic proficiency in computer skills; MS Office preferred
- Required to provide a satisfactory criminal reference check (CRC) with vulnerable sector check prior to hire

Please note: Duties and responsibilities are subject to change in the future.

Applications: Please submit a resume and cover letter quoting competition number 2024-002 to careers@cmhahpe.ca prior to the closing date of March 6, 2024, at 4:30PM.

We are committed to inclusive, barrier-free recruitment processes and work environments. If contacted, please advise us in a timely fashion of any accommodation assistance you require to be assessed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.